

VILLAGE OF GRANISLE TRANSPORTATION SERVICE

CLIENT STATEMENT OF UNDERSTANDING

I understand that the drivers DO NOT have First Aid, CPR, or special training in passenger assistance techniques, nor do the drivers have any obligation to perform First Aid or Emergency Response should I fall ill or be injured while being transported.

I understand the drivers DO NOT have access to specially equipped vehicles. Should I need assistance getting in and out of the vehicle, I understand this is performed as a courtesy at the discretion of the driver, and the driver is in no way responsible for any injury I may incur getting into or out of the vehicle.

I understand that if I am bringing a person to assist me on my travel, that this person must also be registered and pre-paid with the Village of Granisle Transportation Service.

I am willing to share rides and will make every effort to be respectful of all other passengers in the vehicle, as well as towards my driver.

I will be responsible for my own personal items.

I will not smoke in the vehicle, nor will I be under the influence of illegal drugs or alcohol while receiving transportation through the Village of Granisle Transportation Service.

I will not consume beverages or eat in the vehicle without the consent of the driver.

I will take all garbage that I create with me when exiting the vehicle. I will not leave a mess for the driver to clean up.

The driver is responsible for all in-vehicle behaviour and all instructions and the safety rules are to be followed. I understand that the driver will perform this task to the best of their ability.

I will wear my seatbelt while in the vehicle and should medical condition prevent this I will carry with me a letter from my physician stating the reasons why I cannot wear a safety device.

Inappropriate behaviour will not be tolerated (including but not limited to, foul or aggressive language, lack of personal hygiene, racial or intolerant comments, etc.)

I will not impose my beliefs or lecture my driver or other passengers.

I will not request to make extra stops without the consent of the driver.

I understand it is important to have a 'back-up' plan in place since it is not guaranteed that a driver is available for travel in every case.

A tote will be provided for any items purchased and I will not exceed the limited space provided.

I understand that my transportation will be coordinated through the Village of Granisle Transportation Service.

I will make every effort to book my appointments on **Tuesdays in Burns Lake, Wednesdays in Houston, and Thursdays in Smithers** as preferred dates for transportation by the Village of Granisle Transportation.

I understand that I must give a minimum of 24 hours advance notice (or more if possible) for request of service.

I understand that I must give as much notice as possible when cancelling a request for service.

I will report any concerns, problems, or complaints to the Village of Granisle Transportation Service.

I understand that the transportation service will not be provided should unsafe health or road conditions exist. It is at the discretion of the driver to determine unsafe conditions.

The program reserves the right to refuse service based on a violation of this statement of understanding.

Donations can be made to the service at the discretion of the client, and while greatly appreciated, donations are NOT mandatory for use of the service. Donations can be made out to the Village of Granisle and are tax deductible for amounts of \$50 or greater.

SIGNED: _____

DATE: _____